**IDC SYSADMINS**

[idc.sysadmins@ril.com](mailto:idc.sysadmins@ril.com)  
sidc1rmail060.zmail.ril.com  
rmta010.zmail.ril.com  
zmail@012

IDC SYSTEM OPERATIONS  
[Ril.Sysops@zmail.ril.com](mailto:Ril.Sysops@zmail.ril.com)  
sidc1rmail050.zmail.ril.com  
rmta010.zmail.ril.com  
Ril.Sysops  
zmail@32

http://ibusiness.ril.com/   
Username- idc.sysadmins  
Password- idc@321  
Note :  Always raise request or provide TKT number through HPSM / GET IT portal with Subject line IDC TKT for Linux/Windows/VM related Queries

**Please send any IDC Operations related requests / queries through HPSM /  GET IT portal**

**Whatsup Gold**

http://10.128.21.70:8080/  
admin  
!dc0p$@123/admin  
Credential   
TQYPo%Z2  
mstsc /v:DataIP /admin for exceed remote

\*.ril.com;10.\*;\*.session.\*.\*;sip.reuters.net;[www.mumbaiindians.com;\*.reliancefresh.com;\*.thomsonreuters.biz;\*.thomsonreuters.net;\*.jio.com;\*.rfhospital.org](http://www.mumbaiindians.com;*.reliancefresh.com;*.thomsonreuters.biz;*.thomsonreuters.net;*.jio.com;*.rfhospital.org/)

rilproxy.in.ril.com

IDC1 LCD login Details

Pass-Starcom@789

<http://runbook.idc.ril.com/iidc/mat/materiallist.php>

<https://getit6.ril.com/rilitsm/index.do>

<https://rsecure.ril.com/>  
rsecure:-idcadmin  
Idc@Admin

**Sharedrive IP:-**

\\10.66.26.30\

[\\sidc1isln03.in.ril.com\IDC-INVENTORY](file:///\\sidc1isln03.in.ril.com\IDC-INVENTORY)  
idc-software  
idc-implementation-details  
idc-ops-systems  
idc-invnetory  
[\\10.66.26.250\e](file:///\\10.66.26.250\e)  
Old Pass TQYPo%Z2

HP   
[https://hpp12.passport.hpe.com/](https://hpp12.passport.hpe.com/hppcf/)  
<https://hpp12.passport.hpe.com/hppcf/login.do>?  
<https://h20565.www2.hpe.com/portal/site/hpsc/scm/submitCase>?  
Username: ww446950  
Password: idc@1234567

ORACLE Case LogIN

https://support.oracle.com/

User: [idc.operations@ril.com](mailto:idc.operations@ril.com)

Passwd-:P7xze&2$

JIO IDC at Phone: [022-447](callto:+1022-4475)-50515

Email: [RJIL.IDCServiceDesk@ril.com](mailto:RJIL.IDCServiceDesk@ril.com)

RCP-IDC DATA CENTER: (60000 Sq. Ft.)  
Address - Reliance Industries Limited, Integrated Data Center (IDC),  
Phase IV, Reliance Corporate Park,   
Thane Belapur Road, Ghansoli,   
Navi Mumbai 400701.  
Contact details:- IDC1-022-44787517/51304  
<https://pim.ril.com/PasswordVault/>

BA/VA  
<https://rsecure.ril.com/>  
User Name : idcadmin  
Password : Idc@Admin

HPIRS ---https://10.128.3.11:7906  
10.128.28.66 for WSUS setting IP

**MRR Creation**

Username :- P10023088  
Password: N0c@13300(N capital followed by zero)  
Server- RP2-610

1) Enter ytts in uppermost blank field at right corner  
2) Mention Location: Navi Mumbai and Function: MMN  
3) Insert values into each field as mentioned below,

Reporting No.: as given by Gate B persons on material challan

Transporter (2nd field): HP by hand or DELL by hand or ORACLE by hand (as per vendor)

Material Owner: O (Alphabet ‘O’)

Company Code: NP01

Vendor (1st field): Vendor code as per vendor (HP / DELL / ORACLE / etc.)  
Vendor :- 143804(SUN) / 17813(EMC) 254637 / 199087(HP) / 257384(DELL) / 225597 (cisco) / 127503 (IBM) / 127503 (IBM) / 160353(Oracle)

4) Material Desc. : Server Accessories

No. of Packages: quantity of materials

Unit of Measure: EA

Delivery Note: Yes

Deliver Date: select date of material received

5) Once all field filled, click on Save, it will generate MRR no.

6) Send mail to 'RCPsecurity Operationscentre' RCPsecurity.Operationscentre@ril.com ; rcitpl.materialgate@zmail.ril.com and

cc: IDC.Operations@ril.com with MRR number generated.

Oracle Case logged format

Auto Service Request (ASR) has created for ORACLE-SP0-AK00140889.

We have received one part from oracle against this SR.

Manually case logged with HP

This is to inform you that "all request needs to be converted from incident to service request" .

Only server hardware related cases are come in incident & other cases should be service request.

Below are example,

1. Hardware failure is incident
2. Adding name in PIM / RDP access provided / are service request
3. Server showing down is an incident
4. Taking reboot is service request
5. Power issue - incident
6. Activities affecting production environment is an incident
7. Upgrade any hardware need to raise CR change request

Address Details:

RCP-IIDC DATA CENTER: (10000 Sq. Ft.)

Address - Reliance Industries Limited, Interim Integrated Data Center (IIDC), Reliance Corporate Park, Near Gate C, Thane Belapur Road, Ghansoli, Navi Mumbai 400701

Contact Details:

Landline: - 022-44776767/ Extension: - 76767 022-44776766/ Extension: - 76766

HP Common FTP.

Please create a folder with case # as the name of the folder and then upload the requested logs.

------------------------------------------------------------------

    sftp -o Port=2222  [e2100000@h1.ext.hpe.com](mailto:e2100000@h1.ext.hpe.com)

    sftp -P 2222  [e2100000@h1.ext.hpe.com](mailto:e2100000@h1.ext.hpe.com)

     FTP Access  :      [ftp://e2100000:a\*FV2sb=@h1.ext.hpe.com](ftp://e2100000:a*FV2sb=@h1.ext.hpe.com/)

    HTTPS Access:      <https://h1.ext.hpe.com/hprc>

    Login:            e2100000

    Password:         a\*FV2sb=  (NOTE: CASE-sensitive)

HIPS SETTING

Use  10.131.30.107  as primary Server

and 10.131.30.108  as secondary Server

instead of

SIDCHIPS01 and SIDCHIPS02

\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*

NTP SETTING

NEW NTP==time.ril.com

\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*

ILO Liances:-

3M72Y-XCV4D-WC2NG-MNPCD-7Q6YB

35DDR-YL5NC-ZDSWX-KQ94N-988C6 (G7)

335VV-H7955-78ZD8-TS3XW-C56SR (G8)

35DDR-R85M9-DZYPP-9ZLK9-QKM5H (G5)

32PZ8-GJ6RD-XLS45-XH72N-9B4RM (G4)

\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*

LINUX OS RAID CHECK (INFORMATION)

\*\*hpacucli for linux hardware raid online report & command\*\*//

https://access.redhat.com/discussions/536883

http://www.thegeekstuff.com/2014/07/hpacucli-examples

RCP-IDC1

Please find below HDD RAID architecture for all our Base servers on which Virtual machines are running:-

|  |  |
| --- | --- |
| HDD NO. | RAID |
| Bay 0 | RAID 1 |
| Bay 1 |
| Bay 2 | RAID 5 |
| Bay 3 |
| Bay 4 |
| Bay 5 |
| Bay 6 |
| Bay 7 |

NOTE:- Only get approval for VSAN Clustered servers.

Gitanjalee Kakade <[Gitanjalee.Kakade@ril.com](mailto:Gitanjalee.Kakade@ril.com)>; Amruta A Patil <[Amruta.A.Patil@ril.com](mailto:Amruta.A.Patil@ril.com)>; Akhtar Shaikh <[Akhtar.Shaikh@ril.com](mailto:Akhtar.Shaikh@ril.com)>.

10.131.99.152

K2

P10 user name/ password  
SAP ID P10020159  
New Pass :  N0c@09504

Dear Team,

We have received System Board from HP.

Kindly provide 3-4 Hrs. downtime to replace the same.

Note: kindly provide us downtime before 6-7 hours of schedule to arrange engineer

**RJIL IDC No-51508**

489J6‐VHDMP‐X63PK‐3K798‐CPX3Y

**015FKC11 PRDHANAOP2-** **10.128.75.21**

**DNS Entries for HP/DELL tool**

Name:   rilidchpirs.ril.com

Address: 10.128.3.11

Name:   rilidchpsim.ril.com

Address: 10.128.3.51

Name:   rilidcdellome.ril.com

Address: 10.128.22.39

URL:   <https://rilidchpirs.ril.com:7906>

IP Address: 10.128.3.11

URL:   <https://rilidchpsim.ril.com:50000>

IP Address: 10.128.3.51

URL:   <https://rilidcdellome.ril.com:2607>

IP Address: 10.128.22.39

**Note:- Do Not Shutdown or Restart the server in rebuilding process**

**wmic bios get serialnumber**

**dmidecode -s system-serial-number**

**cat /etc/redhat-rel\***

**(Note :- If OS vendor team suspects  the issue with hardware,  Please share their analysis report with us for further action)**

**CCD- 89443\7718874497 – NIMBA**

**To,**

**Reliance Jio Infocomm Limited,**

**C/o-Reliance Industries Limited,**

**(Reliance Jamnagar Complex)**

**IDC Building, Near SSO Bus Parking,**

**Village: Motikhavdi,**

**Tal: Lalpur, Dist: Jamnagar,**

**State-Gujarat (India)**

**PIN: 361140.**

**VM Support Log**

Create a vm-support file and send it.  
  
How to create a vm-support report?

The vm-support utility is inbuilt in the Vmware Operating system.  
1. At the OS hash prompt type '**vm-support**' (e.g # vm-support).  
2. Allow a couple of minutes for the report file to be generated.  
3. Collect the report file and send it in for analysis. The report file in .tgz format will be stored in the same location as where the command was run from.